



28924 Old Town Front St. - #108 – Temecula, CA – 92590 - (951) 308-1435 – Fax (951) 308-1436

Patient Bill of Rights

As an individual receiving homecare services from *Montage Medical*, you have the following rights:

1. To select who you would like to provide your home care services.
2. To receive the appropriate or prescribed service in a professional manner without discrimination relative to your age, sex, race, religion, ethnic origin, sexual preference, psychological state, physical or mental handicap, or personal culture and ethnic preferences.
3. To be promptly informed if the prescribed care or services are not within scope of services of *Montage Medical* and therefore be provided with transfer assistance to an appropriate care or service organization.
4. To be treated with courtesy, respect and friendliness by every individual representing *Montage Medical* who provides treatment or services to you. To be free from mental, physical, sexual, and verbal abuse, neglect or exploitation.
5. To have your confidentiality, privacy, safety, security and property respected at all times. Confidential information shall not be released without written consent.
6. To assist in the development and planning of your health care program that is designed to satisfy, as best possible, your current needs.
7. To be provided with adequate information from which you can give your informed consent for the delivery, continuation, transfer and termination of service.
8. To express concerns or grievances or recommend modifications to your home care service without fear of discrimination or reprisal.
9. To request and receive complete and up to date information relative to your condition, treatment, alternative treatments, risks of treatment within the legal responsibilities of medical disclosure.
10. To refuse care, within the boundaries of the law, and receive professional information relative to the consequences that may result due to such refusal.
11. To request and receive data regarding services and costs privately and with confidentiality.
12. To request and receive the opportunity to examine and review your medical records.
13. The right to access, request amendment to, receive accounting of disclosures regarding your health information as permitted under applicable law.
14. The right to revoke any previous consent for release of medical information or for obtained consent for media recording or filming.
15. To be involved, as appropriate, in discussions and resolutions of conflicts and ethical issues related to your care.
16. To be informed of any experimental or investigational studies that are involved in your care, and be provided the right to refuse any such activity.